

# INSTITUTIONAL RESEARCH & POLICY ANALYSIS

M.S.Ed.  
University  
of Miami



*Beyond acquiring research and statistical acumen, you'll understand how such tools are used to inform decision-making and policy in higher education – the key to success in today's competitive environment.*

## Develop Strategy. Versatility. Confidence.

**Our faculty of scholars and top administrators** are from the School of Education & Human Development, Office of Planning & Institutional Research, and divisions of Enrollment Management and Student Affairs. They instill command of the theory, research, applications to practice, higher education foundations *and* strong communication skills needed by an effective manager *or* a Ph.D. candidate. In addition:

- 4 core courses provide a firm grasp of higher education operations, demography, institutional research, policy, and enrollment management, encompassing components affecting institutional success;
- Another 4 core courses plunge you deeply into applied statistics.

**In our required institutional research field experience**, students delve into front-line experiences in college and university offices or education agencies, centers, foundations or associations. The 33-credit track also provides a choice of 2 electives from our Higher Education or Research, Measurement & Evaluation programs.

Among outcomes for our graduates:

- 100% are in higher education careers or doctoral programs the semester after the M.S.Ed.;
- The average time to degree is a little more than 2 years;
- A great majority in 2012-2017 said the program provided gains in in-depth knowledge (96%), confidence (96%), and writing and speaking effectively (97%).

*“The program was the perfect foundation for a career in higher education, providing the knowledge and experiences that continue to translate to applications in the workplace.”*

-- Teerenai Ovathanasin, M.S.Ed., Executive Director, Academic Operations, Florida Atlantic University/Jupiter

*“I learned how colleges and universities operate and how to approach problem-solving from multi-dimensional perspectives. The faculty and site supervisors were top-notch, and many classmates have become my lifelong friends and colleagues.”*

-- Karen Connors, M.S.Ed. (did Ph.D. at University of Virginia, where she's now research associate in Center for Teaching Excellence)

### Application Information

[education.miami.edu/ma-application-process](http://education.miami.edu/ma-application-process)

### Admissions Coordinator

Lois Heffernan  
305-284-2167  
[lheffernan@miami.edu](mailto:lheffernan@miami.edu)

### Meet Our Program Director

Carol-Anne Phekoo, Ph.D., is the talented professor and guide for all 3 tracks in the Higher Education Administration Program, which she helped found. Her focus is college student development, and she loves answering questions about the program and helping students navigate their majors.

305-284-5013 / [cphekoo@miami.edu](mailto:cphekoo@miami.edu)

